

# National and international policies

		Concept	National flights	International flights
		▶ Excess baggage (kg)	• \$100 MXN per additional kg. + TAXES	• \$100 MXN per additional kg. + TAXES
	 x y z x + y + z = 158 cms	▶ Oversized baggage	• \$500 MXN >158 cms + TAXES	• \$500 MXN >158 cms (62 in) + TAXES
VOIK		▶ Add 22lbs. to your checked baggage *	• \$750 MXN + TAXES	• \$70 USD + TAXES
OSBG		▶ Add 33lbs. to your checked baggage	• \$750 MXN + TAXES	• \$70 USD + TAXES
VOIB		▶ Add 44lbs. to your checked baggage *	• \$1,250 MXN + TAXES	• \$70 USD + TAXES
		▶ Cardboard boxes and baggage allowance	• Boxes as part of the baggage that has not been used for the transportation of hazardous material or eggs (phytosanitary actions)	• Boxes as part of the baggage that has not been used for the transportation of hazardous material or eggs (phytosanitary actions)
PET FEE		▶ Animals (dogs and cats)	• \$800 MXN + TAXES	• \$1,200 MXN*** + TAXES
APAY		▶ Seat assignment fee premium (emergency exit)	• Flights less than 2 hours long \$10 USD + TAXES • Flights more than 2 hours long \$10.8 USD + TAXES	• \$11.6 USD + TAXES
APAY		▶ Row assignment fee	• Flights less than 2 hours long \$2.8 USD + TAXES • Flights more than 2 hours long \$3.6 USD + TAXES	• \$4.4 USD + TAXES
		▶ Infants	• \$365 MXN + TAXES	• \$35 USD + TAXES
USCR		▶ Volaris Personal Assistance	• \$550 MXN + TAXES	• \$55 USD + TAXES
		▶ Change your ticket (More than 24 hrs prior to flight)	• \$500 MXN + TAXES + Difference in fares	• \$50 USD + TAXES + Difference in fares
		▶ Change your ticket / extemporaneous (less than 24 hrs prior to flight)	• \$700 MXN + TAXES + Difference in fares	• \$70 USD + TAXES + Difference in fares
		▶ Change your ticket / corporates (Up to one hour before the flight)	• \$350 MXN + TAXES + Difference in fares	• \$35 USD + TAXES + Difference in fares
SRTV		▶ Protect your trip	• \$66 MXN	• \$6 USD
PRST		▶ Check in options *	• \$30 MXN + TAXES	• \$3 USD + TAXES
VOIG		▶ Shuttle Santa Fe *	• \$50 MXN	• \$5 USD
ATTD		▶ Shuttle New Terminal Tlalnepantla *	• \$110 MXN	• \$11 USD
HEVY		▶ Shuttle Playacar *	• \$150 MXN	• \$15 USD
SLWK		▶ Shuttle Cancun *	• \$60 MXN	• \$5.5 USD
VOIA		▶ Shuttle Tijuana - Ensenada *	• \$250 MXN	• \$21 USD
COMM		▶ Shuttle Tijuana - San Diego (International airport) *	• \$210 MXN	• \$18 USD
VOIL		▶ 3 days parking International Airport in Mexico City *	• \$297 MXN	• \$24 USD
CKOV		▶ Help us to protect the Environment	• \$20 MXN	• \$2 USD
VOIJ		▶ Hold your trip	• \$55 MXN + TAXES	N/A
AMKT		▶ Fee for use of Call Center *	• \$68 MXN + TAXES per segment	• \$68 MXN + TAXES per segment
DIGE		▶ More Luggage	• \$99 MXN + TAXES per customer, per segment	• \$9 USD + TAXES
TBBB		▶ Mas Flexibility	• \$99 MXN + TAXES per customer, per segment	• \$9 USD + TAXES
VOIH		▶ On - Time Guarantee	• \$35 MXN + TAXES per customer, per segment	• \$3.5 USD + TAXES per customer, per segment

\* Products and / or services available only in Call Center.